

# **FOREST COUNTY POTAWATOMI MARKETPLACE**

## **REFUND POLICY**

**Thank you for purchasing our dietary supplement! We hope it is helping you achieve your health and wellness goals. We offer a 30-day return policy for our dietary supplement. If you are not completely satisfied with your purchase, please follow these guidelines:**

- 1. Contact us within 30 days of your purchase date to initiate the return process. You can reach us via email or phone, and we will provide you with instructions on how to return the product.**
- 2. The product must be in its original, condition to be eligible for a refund.**
- 3. You must also submit the purchase receipt, along with the returned item requested for the refund.**
- 4. Once we receive the product and verify that it is in its original condition, we will issue a refund for the full purchase price of the product. Please note that we cannot refund any shipping costs associated with your purchase.**
- 5. Refunds will be issued to the original payment method used for the purchase.**
- 6. Please allow up to 10 business days for the refund to be processed and appear in your account.**
- 7. If you received a damaged or defective product, please contact us immediately so that we can provide you with a replacement or refund.**
- 8. We reserve the right to deny a return request if the product has been opened or used, or if the return request is made more than 30 days after the purchase date.**

**We take the quality of our products seriously, and we want you to be completely satisfied with your purchase. If you have any questions or concerns about our return policy or your purchase, please do not hesitate to contact us.**